



WEEKLY BULLETIN | Friday 19th January

The Week Ahead

Weekly Menu

Please [CLICK HERE](#) to see our current Menu

Extra-Curricular Clubs

Please [CLICK HERE](#) to see our current programme

Sports Clubs and Fixtures

Please [CLICK HERE](#) to see our current programme

Vacancies

Please [CLICK HERE](#) to see a list of our current Vacancies

Key Dates

Monday 22nd January

Year 10 Trip: GCSE Design Visit to Design Museum (all day)

Tuesday 23rd January

Curriculum Development Day (no pupils in school)

Wednesday 24th January

Trip: Year 11 GCSE Art—A visit to Cambridge Museums (all day)

Thursday 25th January

History Public Lecture 4pm start in Performance Hall - everyone is welcome to attend (more information inside the bulletin!)

Friday 26th January

Trip: Year 11 GCSE Art-B visit to Cambridge Museums (all day)
Holocaust Memorial Day (in school memorial activities for Years 7-8)

Thursday 1st February

Year 9 Parent Consultation. School finishes at 1:30pm for all pupils. (Periods 1-4 taught).

ATTENDANCE MATTERS

6 days or less
absence per year
97% or above
VERY GOOD
THIS IS YOUR
TARGET

Between
7 and 19 days
absence per year
90% - 96%
BELOW
EXPECTATIONS

More
than 19 days
absence per year
Under 90%
POOR
ATTENDANCE

Reporting your Child's Absence from School:

If your child is unwell and unable to attend school you have a legal requirement to inform the school **on each day of absence**. If you are reporting your child's absence from school today, please can you email cam-absence@cambournevc.org by **8:30am every day of the absence** and leave a message clearly stating the reason for absence and the child's full name and tutor group. If you fail to inform the school, we are legally required to make contact with you, to ensure the child's safety. Even if they have been absent on the previous day we cannot assume they are still at home poorly.

Appointments:

If your child misses registration for a medical or dental appointment, this is counted as an authorised absence. Please give advance notice, ideally 2 school days, by cam-absence@cambournevc.org with the dates and times the pupil is expected to be out of school and preferably with a copy of the appointment card/notification so that the absence can be authorised. As much as possible, pupils should be in school prior to/ after the appointment and out of school for as little time as possible.

Prior notification ensures the Year team and Reception staff are aware of your child arriving late / leaving early and the necessary arrangements can be put in place. If your child needs to leave early for an appointment, they should inform their teacher that they need to be excused early and make their own way down to Reception. The Reception staff will try to help locate children for appointments, but we do not always have someone available to do a collection from lessons.

Planned Absence Request:

If you plan to take your child out of school for any other reason, a **Planned Absence Request Form** must be completed and returned to the school **10 days prior** to the absence for authorisation. Please email any completed forms to cam-absence@cambournevc.org or hand into our reception. The form can be found on our [website](#), or is available from our reception.

Please note that due to Changes to Section 444 of The Education Act 1996 brought into effect in September 2013, the Principal cannot authorise any term time leave unless there are **exceptional circumstances**.

All pupils leaving early for appointments need to be collected by a parent to sign them out through our main Reception.

The Dangers of Frozen Water

With snow and ice affecting the UK, The Royal Life Saving Society UK are urging the public to be aware of the dangers these freezing conditions can pose.

Many aren't aware of the dangers of frozen water; it may look solid from the surface but will not hold your weight and could crack when stood on. The Royal Life Saving Society UK has devised these safety tips about the dangers of frozen waters.

When water is frozen and the cold weather sets in these are a few safety tips to take note of:

1. Teach children not to go on to frozen lakes, ponds, canals and reservoirs under any circumstances. Children and pets are particularly at risk when tempted to play on the ice formed on open water during cold weather.
2. Pets should be kept on leads when near frozen water and owners should refrain from throwing objects onto ice for them to retrieve.
3. Bystanders should shout reassurance to casualties without endangering themselves. Make sure help is on the way by phoning the emergency services (call 999 or 112).
4. Do not walk or climb onto the ice to attempt a rescue and certainly don't get into the water, you may become the next casualty.
5. If someone can't climb out of the water, it is not advisable, as many people think, to move about in the water to keep warm while waiting for help. Instead they should conserve their energy by keeping as still as possible.

Please remind your children about the dangers of walking on or around frozen lakes as the ice is very thin.



Dance Trip to Milton Keynes Theatre to see Matthew Bourne's "Edward Scissor Hands" Wednesday 31st January 2024.

Just a reminder for our upcoming trip to see Matthew Bourne's "Edward Scissor Hands" at Milton Keynes Theatre on **Wednesday 31st January**. We are all very excited to see this fantastic Dance show. We will meet students outside the front of school at 6pm and students will need to be collected from school at approximately 10:30pm.

Planned Itinerary

- 18:00 Meet at school
- 19:30 Show starts
- 21:30 Show ends
- 22:30 Collect Students from school



Students are not required to wear school uniform however they must be dressed appropriately. Students may bring some spending money for a programme and snacks. Students will be responsible for any money or payment methods they bring. Please also note that rucksacks can't be taken into the auditorium so we suggest that students do not bring one and should they need to bring a bag it is a small bag only. We are very much looking forward to the show!

Thank you so much for your support, Miss Ricketts.

RSHE at CamVC

This term, all students will be receiving RSHE in their PSHE lessons.

RSHE stands for Relationship, Health and Sex Education and is an essential and mandatory part of the Personal, Social, Health & Economic education that we deliver here at CamVC.

Details of what we cover is available on the school website (<https://www.cambournevc.org/curriculum/pshe.php>) but please be assured that it is all age-appropriate and carefully and considerably delivered.

Should you have any questions, do please email Mrs Milne at re-milne@cambournevc.org



Year 9 DTP/Men ACWY Vaccinations.




It has come to our attention that a few pupils missed out on their Meningitis & DTP vaccinations yesterday. Unfortunately there were just too many pupils for the vaccinators to be able to accommodate everyone.

We simply host the NHS vaccinators and have no control or input into when they plan to visit. Our understanding is that they will arrange a mop up visit later in the year, but as yet we have no indication as to the likely dates. Of course, as soon as we do know we will notify all parents and carers.

Alternatively, the NHS do offer drop-in clinics for children who miss their vaccinations in school for any reason,. The dates scheduled for the Cambridgeshire clinics are below, in case you would like your child to be vaccinated sooner.

Thank you.

				
Drop In CLINIC DATES 2024				
	Date	Venue	Address	Timings
Cambridge (Half Term)	Thursday 22nd February 2024	Cambridge Clinic	Grafton Centre Cambridge CB1 1PS	9.00am - 2.45pm
Peterborough (Half Term)	Monday 19th February 2024	Peterborough Clinic	The Fleet, Fletton Way, High Street, Peterborough, PE2 8DL	9.00am - 2.45pm
Huntingdon	Saturday 24th February 2024	Huntingdon Clinic	HKB Hinchingsbrooke School, Brampton Road Huntingdon PE29 3BN	9.00am - 2.45pm
Doddington	Saturday 27th January 2024	Doddington Clinic	Stonea Corridor, Doddington Hospital, Benwick Road, PE15 0UG	9.00am - 2.45pm
Doddington (Half Term)	Friday 23rd February 2024	Doddington Clinic	Stonea Corridor, Doddington Hospital, Benwick Road, PE15 0UG	9.00am - 2.45pm
Wisbech	Saturday 27th January 2024	Wisbech Clinic	Oasis Centre, St Michael's Avenue Avenue, Wisbech PE13 3NR	9.00am - 2.45pm
Wisbech (Half Term)	Tuesday 20th February 2024	Wisbech Clinic	Oasis Centre, St Michael's Avenue Avenue, Wisbech PE13 3NR	9.00am - 2.45pm



Hertfordshire and East Anglia
Community and School Age Immunisation Service

[Hertfordshire Community Immunisation](https://hct.nhs.uk)
(hct.nhs.uk)



Join us for a series of
free public lectures.
The lectures are **open
to all** and will be hosted
at Cambourne Village
College in the
Performance Hall



FREE LECTURE PROGRAMME

Join us for our next free History Community Lecture on
Thursday 25th January (4-5pm)- this event is open to ALL

Professor David Reynolds

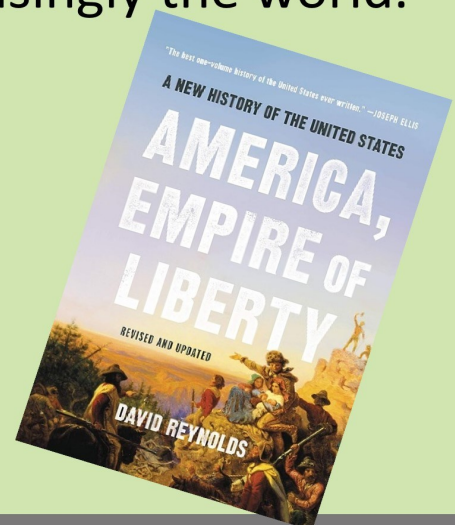
WHY AMERICA'S HISTORY MATTERS.

In the year of another US presidential election - likely to be even more significant than 2020 - historian Prof. David Reynolds takes a long view of America's epic and often tragic saga. Ranging over the last few centuries he picks out a few moments on which history turned - shaping North America and increasingly the world.

THURSDAY 25TH January

4-5pm (Doors open 3.45pm)

***Cambourne Village College-
Performance Hall***



Follow us on X (Twitter) @CambourneVC and @Historic_All for updates.

For more information contact:
Jess Angell (Head of History at CamVC)
jangell@cambournevc.org



The Cam Academy Trust Recruitment Roadshow.

We are actively looking to recruit new staff for a number of teaching and support staff roles across the Trust. Why not come along, meet our teams, and explore the available opportunities in our schools.

Visit us at CamVC on Thursday 8 February 3pm – 7pm



RECRUITMENT ROADSHOW

Thursday 18 January to Thursday 29 February 2024

Are you thinking about a new career in education?

If so, then look no further. We are actively looking to recruit new staff for a number of teaching and support staff roles across the Trust. Why not come along, meet our teams, and explore the available opportunities in our schools.

Our recruitment roadshow will take place at the following venues:

St Peter's Huntingdon, PE29 7DD

Thursday 18 January 2024 4pm – 7pm

Gamlingay Village Primary, SG19 3HD

Thursday 25 January 2024 3pm – 6pm

Cambourne Village College, CB23 6FR

Thursday 8 February 2024 3pm – 7pm

Melbourn Village College, SG8 6EF

Tuesday 13 February 4pm – 6pm

Thongsley Fields Primary School

Thursday 29 February 2024 4pm – 7pm



Please register your interest using the QR code below



For information about our current vacancies please navigate to:

www.catrust.co.uk



Vacancies

Safeguarding Officer

Safeguarding Officer Recruitment Pack

Closing date: 23rd January 2024

Cleaner

Cleaner Recruitment Pack

Closing date: 2nd February 2024

Maintenance (Site) Assistant

Maintenance (Site) Assistant Recruitment Pack

Closing date: 2nd February 2024

Exam Invigilator

Exam Invigilator Recruitment Pack

Closing date: 29th February 2024

PE Department Extra-curricular Clubs – January 2024

MONDAY 3-4pm

Hockey - Astro (KB)

Girls' football – Astro (LM)

Table tennis – Dining hall (KR)

Volleyball – Gym (HT)

KS4 basketball – Sports hall (JF)

TUESDAY 3-4pm

KS3 basketball – Sports hall (JF)

Dodgeball – Gym (LM)

Football training – Astro (LY)

WEDNESDAY 3-4pm

FIXTURES

BTEC Catch up – IT04 (BTEC staff)

GCSE revision – Classroom (KB)

Wellbeing Wednesday – PE (sports leaders)

Netball – Hard courts (HT)

THURSDAY 3-4pm

Sports Leaders Opportunities – Check the Sports Leaders Board

Girls active – Gym (sports leaders)

Badminton (Sports Hall) (All)

Boys – meet at the back doors to the **orange** changing rooms

Girls – meet at the back doors to the **green** changing rooms



Lost Property

All these items were handed into reception the week of the 8th January 2024



Lost Property

All these items were handed into reception the week of the 15th January 2024

Lost Property: Smaller Items

These smaller items have also been handed into reception since the beginning of term.

If you recognise anything, please come to reception to claim.



BOOK RECOMMENDATIONS



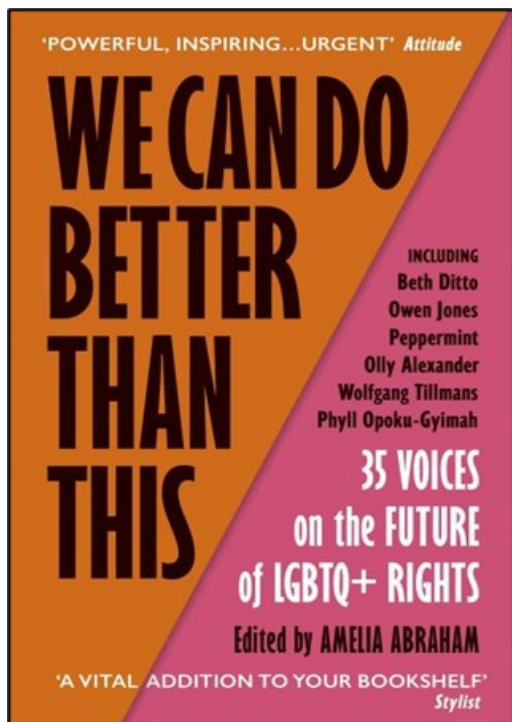
Nightjar

By Katya Balen

Noah's dad is visiting from New York, when he and Noah come across an injured nightjar during a walk in the countryside. Noah is determined to save the bird, but his dad believes they should let nature take its course. It becomes clear that Noah is angry about more than just the bird. He feels abandoned and misunderstood by his dad, who has moved to the US and started a new family there that doesn't seem to have room for Noah. Can they find a way to build a new relationship and rediscover the common ground between them?

A gentle story with deep undercurrents about relationships between family members and also between humans and nature. There's a lot of silence in the novel in which the characters consider all their hurts and upsets and the changes that have occurred, intertwined with the saving of the nightjar. As they also consider their own actions, understanding reveals ways to heal broken relationships.

Available from the School Library and on SORA)



We can do better than this

Edited by Amelia Abraham

We talk about achieving 'LGBTQ+ equality', but around the world, LGBTQ+ people are still suffering discrimination and extreme violence. How do we solve this urgent problem, allowing queer people everywhere the opportunity to thrive?

35 voices explore this question. Through deeply moving stories and provocative new arguments on safety and visibility, dating and gender, care and community, they present a powerful manifesto for how - together - we can start to create a better future.

Edited by journalist and author Amelia Abraham, Olly Alexander, Peppermint and Beth Ditto are just some of the names who share their stories and visions for the future.

(Available from the School Library – Year 9+)

ARTICLES

Students have access to a Teams channel of articles that school staff have chosen as being particularly interesting.

If your child is looking for something to read, there is a continually-updated selection – they'll fit nicely into the reading time each day, and offer something current to learn more about.

Find it here: [Recommended Articles](#)



Music Clubs

All our music clubs are up and running – so if your child plays an instrument, or enjoys singing, then please encourage them to come along.

The following clubs will be running this term.

- Monday 3 – 4pm: CamVC Band – All instrumentalists welcome (Years 7 – 11)
- Tuesday 3- 4pm: Junior Singers (Years 7 – 9) – Christmas mini-production *tba*
- Tuesday 3 – 4pm: Rock Bands (Years 9 – 11)
- Thursday 3 – 5pm: School Production (Years 7 – 11)
- Friday 3 – 4pm: Senior Choir (Years 9 – 11)

Pupils are very welcome to come along and try any club they are interested in joining.

Instrumental & Singing Lessons

These will be starting next week, and everyone signed up for lessons will receive an email confirming the day and time of their first lesson.

If your child is interested in doing Instrumental or Singing lessons, there are still many places available. You can sign them up for lessons using the online form, found here:

[Instrument lessons - Cambourne Village College \(cambournevc.org\)](http://cambournevc.org)

Headphones for KS3 Music lessons (all pupils)

As part of the Years 7, 8 and 9 weekly music lessons, they will be continuing to develop their keyboard skills.

To enable pupils to do this with a minimum of distraction we ask all pupils to bring with them to lessons a pair of headphones or earphones that they can use with the keyboards.

We have reminded pupils of this expectation this week in lessons.

These headphones / earphones can be bought for as little £2-£3 from local shops like Morrisons, Home Bargains, or online from places like Amazon. We do not expect (and would strongly discourage) pupils from bringing expensive or bulky headphones with them.

We would expect that it might take pupils between 1 – 2 weeks to source some earphones / headphones, but after that it would be useful if they were ready to use them in lessons. If for any reason it is not possible for your child to bring some earphones to the lesson, please email (or ask them to email) their class teacher. In cases of financial constraints we will be able to provide headphones for pupils to borrow, if arranged in advance.

Positively parent your teen. 4-week online workshop.

Facilitated by
Samantha Stacey and
Clare Merrington
Education Inclusion Family Advisors

Education Inclusion Family Advisors offer you an opportunity to ask for information, advice and support on any issue affecting your family life in a relaxed and confidential environment.

Session 1 Communication and parenting styles

Session 2 How do we identify what our children need and challenging behaviour.

Session 3 Active Listening and increasing self-esteem.

Session 4 Labelling and encouragement.

Tuesday 6th February 7-8pm

Tuesday 13th February 7-8pm

Tuesday 27th February 7-8pm

Tuesday 5th March 7-8pm

Please scan link below to book a place. Booking is essential and places are limited.



For more information speak to your school office or contact me directly on:

 samantha.stacey@cambridgeshire.gov.uk

YMCA Trinity Group Webinar: “How to respond when your child/teen says no.”

Wednesday 7th February 2024 at 7pm.

Please join us on the 7th of February 2024 at 7pm in attending this free webinar for all professionals and parents. Register your place using the link below. If you have any questions get in touch by emailing us at mentalhealthtraining@ymcatrinity.org.uk

February 7th, 2024

Webinar: 19:00 – 20:00

Q & A – 20:00 – 20:30

Register in advance for this webinar: https://us06web.zoom.us/webinar/register/WN_7txpG6z9QseZCKSVz2B1rQ



YMCA



Healthy You

Healthy You Virtual Festival January 2024

Living Sport are inviting you to join them for a fabulous, fun-filled month-long programme of FREE classes, workshops, talks and events focusing on physical activity, mental wellbeing and healthy eating. Whatever your age or activity level, you will be able to find something to try.

They hope by taking part in this event, they will inspire you to carry forward some healthier habits into the new year and beyond. Why not try something for the first time...

Here's a selection of what's on offer: Pilates, Ballet, Family Dance, T'ai Chi; Healthy Eating workshops; Wellbeing during Menopause; Strength & Balance classes; Fitness for Schools; Goal Setting; Motivation-support; Podcasts, and so much more!

You can access over 40 videos and take part in 80 live sessions throughout the month and it's all totally FREE! View the full programme and start booking onto the live sessions <https://livingsport.co.uk/healthy-you-virtual-festival-2024/>



The Cambourne VC Charitable Trust would like to hear from you if you would like to see a cinema in Cambourne! Click on the poster below and take a few minutes to fill out the survey, to show your support and to give your views on the type of film you'd like to see.

Also visit <https://cambournetowncouncil.gov.uk/communitycinema/> for more information.



Cinema Questionnaire

Have your say!

We are most interested to hear from Cambourne residents and those of the surrounding villages, the types of films they may wish to see at the community cinema.

You are cordially invited to participate in the survey by completing the questionnaire online at:

www.surveymonkey.co.uk/r/57W7PKV or scanning the QR code above.

Email: cambournecommunitycinema@gmail.com

www.cambournetowncouncil.gov.uk/communitycinema



BOURNPLAYERS
present

CITY OF ANGELS

A MUSICAL COMEDY

a jazzy homage to film
noir, Hollywood and pulp
fiction detectives

Thursday 14th,
Friday 15th,
Saturday 16th
March 2024
at 7:30pm

PERFORMANCE HALL
Comberton Village
College

Book

Larry Gelbart

Music

Cy Coleman

Lyrics

David Zippel



TICKETS ON SALE AT www.bournplayers.org.uk



YOUTH ROWING COURSE

FEB '24
19TH-23RD

APR '24
2ND-4TH

14-18YR OLDS
LEARN TO ROW

MAY '24
27TH-31ST

JUL '24
27TH-31ST

JUL-AUG '24
29TH JUL- 2ND AUG



NO PREVIOUS ROWING REQUIRED

An exciting opportunity to learn the most iconic sport in Cambridge - in the most fun way possible!

- 5 day course from £150pp (+ booking fee)
- Learn and perfect the full rowing technique
- Proven to aid college and university applications
- Learn to row in an 'eight' boat - same as the Cambridge-Oxford Boat Race
- Work together as a team

****Limited spaces available - Book now****

- ✓ Safest boat in the fleet
- ✓ Led by a club captain
- ✓ includes land and water training
- ✓ Row on the iconic River Cam



✉ info@cambridgerowing.com

🌐 www.cambridgerowing.com/youth-course

☎ +44 (0)1223 665000

If your child has **lost an item of uniform**, please ask them to check with their **Year team office** in the first instance, or please email thecollege@cambournevc.org so that we can arrange for your child to check our unnamed items.

If your child needs a coat/jacket and would like to look through our unnamed items to find something suitable for them, please ask them to go to their Year team office or email the College.

LOST
PROPERTY

SecondHandUniform

We have a number of good quality second hand uniforms available for purchase at a discounted rate. Please complete the form: [Second-Hand Uniform Request](#) and enter details of uniform items needed.

Our Reception is open every weeknight evening in term time between 6pm and 8pm so there is an opportunity to organise a visit to the school to 'see before you buy' at hours to suit you. Please email our evening receptionist **Nikki Johnston** to organise a time slot:

NJohnston@cambournevc.org



Families who find it difficult to afford school uniform at any time should contact their Year team (details below), in complete confidence, so that a way forward can be found.

Year 7 - Abby Sterling-Clarke cam-year7@cambournevc.org

Year 8 - Sam Tomlinson cam-year8@cambournevc.org

Year 9 - Lorraine Lye cam-year9@cambournevc.org

Year 10 - Lou Boyd cam-year10@cambournevc.org

Year 11 - Mel Stanford cam-year11@cambournevc.org

Our up-to-date uniform policy and suppliers can be found on the [school website](#).

Online Safety Tips

KEEPING YOUR CHILD SAFE ONLINE

Please see below some links to helpful ideas and materials around keeping children safe online:

<https://www.net-aware.org.uk/>

<https://www.thinkuknow.co.uk/>

<https://oursaferschools.co.uk/home-learning-hub/>



COMBINED MINDS APP

Combined Minds is an app for parents and carers developed for teenage mental health charity Stem4 by Clinical Psychologists. The app aims to help families and friends support young people with their mental health.

Combined Minds use a 'strength based approach' which focuses on the positive attributes of the person and builds on resourcefulness and resilience. The app helps families to find ways to provide the right environment to help individuals they support affect their own change.

The app includes providing further information on certain needs such as anxiety and digital addiction as well as offering ways of accessing further help and useful suggestions of 'things you can do in the moment' to help support the young person.

More information can be found through the Combined Minds website at <https://combinedminds.co.uk/>



TEAMS | ONENOTE

Microsoft Teams, Teams assignments, and OneNote are becoming increasingly more central to the way we are providing and receiving work. Below are some resources to help you support your children with these services.

Click here for a guide to handing in Teams Assignments:

https://catrustorg.sharepoint.com/:b:/s/CambourneVCPublic/EckeB-WkJX1NoaAciPBjAScBG_cU4zuSmd0A0WEUDyO-Fw?e=OqjANx

[Click here](#) for a YouTube playlist with short tutorial videos

(if you prefer, your child can access the same videos through their school account [here](#))



New Mental Health Text Line

A new local mental health free text messaging support service has launched across Cambridgeshire and Peterborough. **HEAR 85258** is being funded by NHS Cambridgeshire & Peterborough, in partnership with the national service SHOUT.

The free to use text service provides real-time support to people who are struggling with their mental health across the county.

When texting the word HEAR to 85258, the person will be connected to a trained volunteer who will offer them calm in a time or place of crisis. During the confidential and anonymous conversation, the texter will be supported while working on a plan of action and signposted to local and national mental health services.

Texting HEAR to 85258 is free, discreet and runs 24/7. It won't appear on a mobile bill and requires no app, data, password, or registration. It is available for anyone who lives, works or studies in Cambridgeshire and Peterborough.

For more information about what mental health services are available in Cambridgeshire and Peterborough, visit www.keep-your-head.com

If you feel your or somebody's life is at risk due to their mental health, dial 111 and listen for the option for the mental health crisis team.



Safeguarding

At Cambourne Village College we work hard to make sure that we build up positive relationships with the pupils in our care and we hope that we can support families in safeguarding your children.

What is safeguarding?

- Protecting children
- Preventing harm to a child

This includes a variety of different aspects. We are here to help your child make good choices but also support them if they make a mistake.

We work with individual students, their families and external agencies.

What do we do at CamVC to safeguard your child?

- **Staff are vigilant** – staff are very good at noticing small changes and listening to the concerns of those in our care. Tutors are well placed in this process, however all staff play an active role in this.
- **Designated Team** – we have a specific team of people working each day to address concerns raised by staff, pupils, parents and external agencies. This team works to make sure concerns are addressed and the appropriate support is advised
- **Pupil Voice** - we encourage pupils to speak to us or raise their concerns via the 'Report a Concern' button on their iPad

How can we help you?

If you have any concerns about your child or you would like any support, please contact us via cam-safeguarding@cambournevc.org

**Safeguarding is
Everyone's
Responsibility**



Students IT Support

If your child needs a password reset, for example to their email, Show My Homework or any of the platforms we use at the College, or if they have any issues with their iPads, please email cam-support@cambournevc.org.

We will aim to respond to any enquiry within 48 hours.

Communication with the School

How can I contact my child's Year Team?



Please email cam-year7@cambournevc.org | PSA Abby Stirling-Clarke

Please email cam-year8@cambournevc.org | PSA Sam Tomlinson

Please email cam-year9@cambournevc.org | PSA Lorraine Lye

Please email cam-year10@cambournevc.org | PSA Lou Boyd

Please email cam-year11@cambournevc.org | PSA Mel Stanford



We will aim to respond to any enquiry within 48 hours.

There are a variety of ways in which we will contact you, including by telephone, by letter, by email, in our newsletters and via our website. There are several ways in which you can contact us, and these include:



By email to thecollege@cambournevc.org



By calling Reception for all general enquiries on 01954 284 000



By writing to Cambourne Village College, Sheepfold Lane, Cambourne CB23 6FR



Via the 'contact us' page of our school website www.cambournevc.org

We aim to respond to any enquiry within 48 hours.